

Thank you for shopping with us. We appreciate your business and want you to be satisfied with your purchase. Therefore, we provide fit and care advice below.

Before you venture off in your new footwear, be sure you have a proper fit.

Be sure to test your new footwear on a clean, indoor carpeted surface for a minimum of one hour to be positive you have a proper fit. Try on both shoes; most people have one foot slightly larger than the other.

These fitting recommendations are for your benefit as we want your new footwear to be comfortable and long-lasting.

PROCEDURES FOR YOUR EXCHANGE OR RETURN:

- Within 30 days of receiving this shipment, you may return the product in its *original* condition for a refund or exchange.
- Please keep in mind all return requests (exchange/refund) will be processed as received. We cannot make any changes to the return or action requested upon receipt.
- We have a one-year warranty against defective material and/or workmanship.
- Expect your return to take 3 - 5 business days to process from the date we receive it. Refunds will be in the same form as the original payment. Exchanges may be on backorder and may take additional processing time.

RETURN SHIPPING OPTIONS

US CUSTOMERS

Attach the pre-paid, pre-addressed return label on the other side of this packing slip to your return package. Simply leave the package with your mail carrier or drop off at any U.S. Mail location. To track your return, visit our website and click on the returns link under customer service. You can track your package using your invoice number.

INTERNATIONAL CUSTOMERS

Attach the pre-addressed return label found on the other side of this packaging slip. Ship using your preferred shipping method (Postage must be paid by you). For your protection, we recommend you use an insured courier trackable method for returning your package to us.

RETURN ON YOUR OWN

If you choose to return on your own, we recommend you use an insured courier trackable method for returning your package to us. You will not be reimbursed for shipping costs. Please mail your return to:

**3175 Mission Oaks Blvd.
Camarillo, CA 93012**

Original Order # _____

ITEMS BEING RETURNED:						EXCHANGE ITEMS:		
ITEM NUMBER	COLOR	SIZE	DESCRIPTION	REASON NUMBER	QTY	FIRST CHOICE	SECOND CHOICE	THIRD CHOICE

ADDITIONAL NOTES

Refund (Refunds are issued to the original form of payment)

Exchange (If items are sold out, a refund will be issued)

Check here if this was a gift

Shipping Address for Exchanges & Gift Refunds

Name _____

Address _____

City _____ State _____ ZIP _____

Country _____ Phone _____

Reason for return

1. I received a duplicate order
2. The wrong item was shipped to me
3. The item arrived defective
4. The package was damaged in shipping
5. I ordered the incorrect item
6. The product did not meet my expectations
7. The item does not fit
8. I do not like the color
9. The item styling is not what I expected
10. I simply changed my mind